

## Overview

### **Strategically located.**

RCN Metro provides customers with secure, state-of-the-art colocation centers throughout the RCN Metro footprint. Each colocation center is strategically positioned to facilitate high-bandwidth connectivity to the RCN Metro network, including carrier hotels, datacenters, local switch offices and numerous service providers.

Positioning equipment in one of RCN Metro's colocation centers ensures fast provisioning without expensive and time-consuming build-outs. We take care to house equipment in fully monitored facilities that provide secure and reliable high-bandwidth access to RCN Metro's network.

RCN Metro offers colocation services in 23 facilities located throughout the Northeast, mid-Atlantic and Chicago. Our state-of-the-art carrier-class colocation centers are fully secure, temperature controlled, and offer power ready racks, cabinets, and bulk space.

In select datacenters, RCN Metro delivers advanced power and cooling technologies to meet the requirements of high-density colocation applications. These select locations support higher average power densities per cabinet, and employ cutting-edge in row cooling with hot-aisle containment. RCN Metro is committed to meeting your colocation needs today and into the future.

## Benefits

- **Ideal Locations** — Centers are strategically located in key downtown metropolitan areas within close proximity to all major carrier and Internet facilities, ensuring easy connectivity to the highest value communications markets in the United States.
- **Highest Connectivity** — Offering full connectivity to RCN Metro's metropolitan loops and backbone network, we can provide connectivity to central offices, long distance carriers, carrier hotels, and strategic datacenter and Internet exchanges.
- **Scalable Bandwidth** — RCN Metro's metro and long-haul optical network is ready to provide fully managed, high-capacity and scalable SONET, Wavelength and Ethernet services with flexible bandwidth options from 1.5 Mbps to 10 Gbps.
- **Available** — Each center is fully equipped with all systems including racks, AC/DC power, HVAC, backup generators and batteries, and full RCN Metro network connectivity.

- **Unparalleled Security and Reliability** — The latest in controlled access systems ensures the highest level of security. Reliability is designed into the facilities with 24x7 surveillance, fully redundant systems, and local field technicians, ensuring carrier-class facilities

## Hot-Hands Services

Managing decentralized IT assets presents unique operational challenges. Manage your collocated IT infrastructure remotely with RCN Metro's Hot-Hands Services. Our trained and certified technicians are available twenty-four hours a day, seven days a week, always ready to handle your colocation maintenance needs. From server reboots to configurations and installations, RCN Metro Hot-Hands Services ensure consistent and reliable performance of your IT infrastructure. Hot-Hands service is available in select locations.

### **Services Include**

- Rebooting routers, servers or other equipment
- Troubleshooting Circuits, Loops, and Fiber at the circuit level
- Ladder racking, pre-wiring of patch panels and equipment
- Customer-provided interface card removal and installation
- Configurations and installations
- Hardware/circuit location and inventory

## Additional Services

Ethernet  
SONET

Custom Private Optical Network Solutions  
NOC Service

Wavelength  
Internet Access

# Specifications

Colocation Specifications	
<b>Racks</b>	Standard 23x84
<b>Cabinets</b>	Standard 23x36x84
<b>Floor Space Range</b>	450-10,000 Sq. Ft.
<b>Power DC</b>	15 Amps/30 Amps/60 Amps
<b>Power AC</b>	UPS available at some locations
<b>Backup Generators</b>	72 Hour Min. Run Time Diesel Generators
<b>Battery Backup DC</b>	4 Hour Min.
<b>Grounding</b>	Separate Equipment and Building Grounds
<b>Cooling Systems</b>	Fully Redundant HVAC; in row cooling in select locations
<b>Building Fiber Entry</b>	Dual Diverse Fiber
<b>Access to Facility</b>	24x7
<b>Remote Monitoring</b>	RCN Metro NCC
<b>Availability</b>	Boston, MA (multiple sites) Chester Springs, PA Chicago, IL Hartford, CT Hellertown, PA Manchester, NH Nashua, NH Newark, NJ New York, NY (multiple sites) Owings Mills, MD Plainfield, NJ Portland, ME Portsmouth, NH Providence, RI Rising Sun, MD Somerville, MA Springfield, MA Stamford, CT Washington, DC White Plains, NY Worcester, MA

## About RCN Metro Optical Networks

RCN Metro is a premier provider of high-capacity transport services for carriers as well as large and medium-sized businesses. RCN Metro offers a comprehensive suite of services including: Ethernet, SONET, Wavelength Services, Video Transport, Internet and more. The breadth of our service offering and our ability to combine them to deliver customized, cost-effective, reliable solutions that are implemented and supported by dedicated client teams is what sets RCN Metro apart from the competition and makes us "The Smarter Choice" to the status quo.

With a network leveraging unique rights-of-way, spanning from Maine to Virginia and out to Chicago, RCN Metro deploys custom solutions to service providers as well as companies in the finance, hospitality, media, government, health care and education industries.

RCN Metro is a wholly owned division of RCN Corporation. To learn more about RCN Metro, please visit our website, [www.rcnmetro.com](http://www.rcnmetro.com).